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Congress of the United States
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August 17, 2020

Mr. Louis DeJoy, U.S. Postmaster General
United States Postal Service
475 L'Enfant Plaza SW
Washington, DC 20260

Dear Mr. DeJoy,

Thank you for your service to the United States Postal Service, its employees and its customers. Yours is certainly a challenging job.

As a fiscal conservative, I support efforts to ensure public agencies operate in an efficient manner. However, the changes you have implemented—and continue to implement—very clearly are not making the United States Postal Service more efficient, and I urge you to change course.

In my district alone, I have been made aware of seeming arbitrary changes at some of East Tennessee's busiest USPS locations, including reduction of service hours and removal of postal drop boxes. These changes are causing significant frustration and difficulty for my constituents, with little benefit to postal operations to be seen.

Personally, I am frustrated that you and your staff chose to make such changes without bothering to notify my office of the planned impact to my district's residents. Even today, my office tried to reach your staff to inquire about recent or proposed changes and have yet to receive a response. I urge you to be more transparent and proactive about communicating such changes in the future.

I look forward to your response. Please call my office at 202-225-5435 if you would like to discuss these changes or this letter further.

Sincerely,


Tim Burchett
Member of Congress